



## Premium Program: VIP Elite Service

# An Added Touch & Extra Care

Acendas Travel offers a premium service open to all clients: VIP Elite Service.

This offering is designed especially for those who desire additional complex services and white glove treatment before, during and after their trip. If you have interest in this service, contact your program manager or call 800-722-6602.

The benefits and features of the program include:

- A designated and dedicated VIP Elite Service corporate travel team.
- VIP Elite Service email and phone contact information, accessible 7 a.m. - 7 p.m., Monday - Friday. Members receive top priority in the phone queue.
- 24/7/365 enhanced flight assistance and automatic travel alerts through Acendas Travel's proprietary Mission Control technology.
- Travel Disruption Services.
- Limo/Black Car Service.
- Proactive contact for schedule changes due to disruption via Acendas Travel's proprietary Mission Control ReRoute technology.

- Priority wait-list monitoring.
- Passport and Visa Services.
- After hours priority call servicing automatically rolls outside Acendas Travel's business hours.
- Updated real-time travel information and restrictions from our COVID-19 dashboard.
- Private/Charter airline booking
- Access to a VIP Acendas Travel vacation advisor and exclusive leisure travel amenities.

While many companies will enroll C-level executive in such programs, it is available to all Acendas Travel clients and may be used for associates, business partners, clients and others such as job candidates, guests, etc. Contact us at 800-722-6602.

**NOTE:** Enrollment in this program is NOT transferrable. Please ask your program manager for additional details regarding how it works, eligibility and costs.

