





Technology Spotlight: Mission Control ReRoute

Answering the Call of Flight Disruptions

We've all been there before.

You've begun your trip, when suddenly you receive a text that your flight is canceled or significantly delayed. After the initial moments of despair, the scrambling begins. Acendas Travel has a solution. It has developed a new technology in the form of MIssion Control ReRoute.

All it requires is a smartphone and with a few clicks and swipe of a screen, a new flight is scheduled.

Mission Control ReRoute: How it Works

Step 1: Text alert sent to traveler that flight has been disrupted

Step 3: Book different flight from the current airline or different one



Step 2: Traveler clicks link to review new flight options



Step 4: If necessary, traveler utilizes the chat feature



Mission Control ReRoute

- Proactive traveler communications when flight(s) are canceled or significantly delayed.
- Utilizes smartphone technology.
- Offers rebooking options on current airline and different ones.
- Offers the option to contact Acendas Travel agents directly via chat.
- All transactions are confirmed.

"A key focus of Acendas Travel's technology resources is to enhance the traveler experience by offering self-service options."

> Brent Blake, President Acendas Travel