Acendas TRAVEL
a BCD travel company

Technology Spotlight:
Mission Control

Mission Control Tech Platform drives cost savings, efficiency, communication

Acendas Travel's proprietary technology platform - Mission Control - provides a comprehensive traveler monitoring system for pre-trip, in-trip and post-trip activities.

The resource delivers valuable benefits including costs savings, efficiency in travel manager operations and traveler experience, and enhanced communications and traveler tracking.

Mission Control's umbrella coverage utilizes the following technology resources:

Pre-Trip:
- **Online Pre-Trip Authorization** - streamlined process to move travel requests through evaluation and approval hierachy.
- **Price Assurance** - automated review of hotel and airline bookings up and to the time of departure to determine the ability to secure lower travel fees.
- **TripSource** - travel app that enables online booking, storage and retrieval of documents, integration of expense, destination information, etc.

In-Trip:
- **Safe-To-Go** - uses data intelligence to map your travelers' current and upcoming locations against risk events happening globally.
- **Mission Control ReRoute** - first-of-its-kind traveler alert system that not only allows travelers to see flight options on the CURRENT carrier, but also provides options on DIFFERENT carriers. The technology also provides a chat component to allow for direct agent communications.
- **After Hours** - Automatic application of travel support outside of normal business hours.

Post-Trip:
- **Post Travel Survey** - traveler surveys to collect feedback on the experience.
- **Decision Source** - Real time data and analytics of company travel activities to monitor and evaluate spend, policy compliance, etc.

"Our technology focus is on making the travel manager's job easier and enchancing the travel experience."

Brent Blake, President
Acendas Travel