

## Unused Ticket Management Resource

- Acendas All Access was created to assist our clients manage the unprecedented backlog of unused airline tickets created by the presence of COVID-19.
- This Acendas Travel premium service is a fast, flexible, powerful on-demand portal where companies can access up-to-date information on all of their unused airline tickets.
- Multiple key data points are able to be accessed immediately by clients, including: open tickets,

- tickets near expiration, highest amounts available for individual travelers, highest amounts available for specific airlines, and an understanding of how well the company exchanges unused tickets
- Reports can be created instantly for specific needs, such as summary spending and reporting by department, division, location, project code or any other element that Acendas Travel records during the booking process.

- Users can mark unused tickets with direction as to who can rebook them.
- Custom reports can be scheduled for automatic periodic delivery.
- This is an easy-to-use tool, but we are available to train your staff to utilize the tool.
- As a reminder, this is a premium service. Please discuss with your account manager the annual fee for this resource.

